



Archdiocese of Birmingham
Our Lady of Grace Catholic Academy
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Friday 17th May 2024

Dear Parents/Carers,

Arbor MIS Update

You may recall that over the Easter break we switched MIS supplier from SIMS to Arbor. Our transition went very smoothly and in school we are already seeing the benefits of the new Arbor system.

As part of the Arbor system we can provide access to the Parent Portal, which can be logged into on a desktop pc, as well as a Parent App for mobile devices. Each parent (primary guardian) for whom we hold a valid email address will have received a welcome email today. Please see the attached leaflet for information on how to log in.

Once your account is activated you will be able to log into either the Parent Portal or Parent App to view your child's profile and provide us with updates to this, view attendance and see achievement points awarded to your child.

The Arbor Parent Portal and Parent App will provide us with the opportunity to request certain school wide consents from you online, rather than using paper forms and also send in app messages as a form of communication. When you download the Parent App, please make sure that you enable push notifications.

If you have any issues or questions, please do not hesitate to contact me in the school office.

Yours sincerely
Mrs McGough
Academy Office Manager

